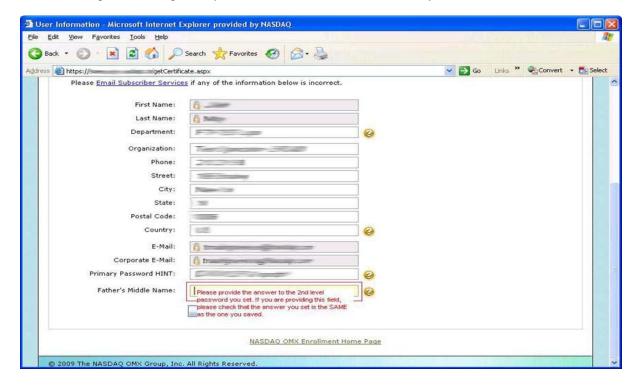


Installing your certificate on Windows XP

- Certificates must be downloaded in Internet Explorer
- Go to https://security.nasdaq.com.
- Login with your User Name and Password.
 - You may be prompted to set your 2nd level Password. (This is an additional security question used for downloading and activating your certificate, or resetting your primary password Choose one of the 4 questions and answer it in the fields next to "2nd level password" and Confirm your answer. (answer is Case Sensitive).
 - Within a few seconds, you will be redirected to the Enrollment Home Page.
- Click on the link "Install The NASDAQ OMX Certificate Authority (CA) Certificates".
 - Click "Open" in the pop up window, then click "Install Certificate" in the next window, which will bring you to the Certificate Import Wizard Window – Click "Next".
 - Follow the defaults by clicking "Next, and "Finish". Click OK when you see "The import was successful."
- Back on the User Information page (screenshot on next page), fill out any empty fields (If there is any information that is incorrect in the Name or Email fields, please notify Subscriber Services.), making sure to provide an answer for the last field (your 2nd level password case sensitive).
- Click "Submit Request".
- Click "OK" to the warning that clicking "Submit Request" will invalidate your current certificate, and Yes or OK to any other warnings.
- You will be redirected to a page requesting your 2nd level password (case sensitive) and a PIN number.
 - The PIN Number will be emailed to both addresses listed for the ID within 5 minutes.
 - When you get the email, copy and paste the PIN Number into the field, and click "Submit Pin".
 - Click "Yes" to any warnings.
- You will get a message that your certificate has been successfully installed.





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