

Frequently Asked Questions

General

What is a Distributor?

A "Distributor" is the organization applying to distribute Nasdaq market data.

Where can I access Nasdaq's Market Data Policies?

All applicable policy details and documents are available at the following link:

<http://nasdaqtrader.com/Trader.aspx?id=DataPolicies>

Where are the price lists located?

Price lists can be found for each Nasdaq market at the following links:

- [Price List - U.S.](#)
- [Price List - Europe](#)
- [Price List - Canada](#)

Agreements and Forms

What documents are required to become a new Distributor of Nasdaq market data?

The following documents are required for each new Distributor:

Nasdaq US and European:

- [Nasdaq Global Data Agreement](#)
- [Nasdaq Datafeed Approval Request](#)
- [Nasdaq System Application Request](#)

Nasdaq Canada:

- [Nasdaq Canada Data Agreement](#)
- [Nasdaq Canada Non-Display Data Declaration Form](#)
- [Nasdaq Datafeed Approval Request](#)
- [Nasdaq System Application Request](#)

What documents are required for current Nasdaq Distributors to request additional market data?

Current Distributors with an active agreement with Nasdaq should submit the appropriate request form:

- [Nasdaq Datafeed Approval Request](#)
- [Nasdaq Global Index Watch Request](#)
- [Nasdaq System Application Request](#) - Nasdaq requires a separate Nasdaq System Application Request for each entitlement system that controls market data

A complete list of agreements and forms are available on [Nasdaq Trader](#).

Reporting/Online Services

What are Nasdaq's reporting obligations?

Nasdaq requires all Distributor, subscribing to Nasdaq market data, that requires reporting, submit usage reports on a monthly or quad-monthly basis, depending on the size and scope of the firm. Please refer to the [Reporting Policy](#) for more details.

Where are usage reports submitted?

Usage is submitted online using the [Nasdaq Reporting Application \(NORA\)](#). Please see [Detailed Reporting Instructions](#) and [Nasdaq Product Codes](#) for additional details.

Is there a site to view downstream data recipients?

Distributors can view downstream market data recipients through the [Online Data Feed Status](#) page. To request a user ID and password, please contact Subscriber Services at subscriber@nasdaq.com.

Where can I find invoices and account balances for my firm?

Invoice and account balance information is available at [Electronic Invoice Presentment \(EIP\)](#). You will be prompted to register for access when you click on the link.

Mergers, Acquisitions and Name Changes

Where can I find information about business name changes, mergers or acquisitions?

Please review [Instructions for Mergers, Acquisitions and Name Changes](#) for more information.

Payment and Invoicing

When are invoices sent and payments due?

Refer to [Payment and Invoicing Policy](#) for more information on the current policy.

Where is do I find payment and banking information?

Payment and banking details are available on your invoice. Contact NDQBilling@nasdaq.com for US/Canada/Asia invoices and FIDKInvoicing@nasdaq.com for European invoices for additional information.

Data News Subscriptions

What is a Data News Subscription?

When necessary, Nasdaq will issue a 'Data News' alert to notify customers of changes or updates. We recommend customers sign-up to receive these alerts.

Is a subscription available for News and Alerts?

Customers can sign up on [U.S. Newsletter Data News Item Subscription](#) or [European Subscriptions Service](#) to receive email news delivery across various Nasdaq markets.

Where can I find the latest news items?

The latest data news items can be accessed at [All Market Data News](#) or [European Market Data News](#).

Contact Information

REGION	SALES	BILLING	OPERATIONS
US/Canada	+1 (301) 978-5307 DataSales@nasdaq.com	+1 (800) 955-3898 NDQBilling@nasdaq.com	+1 (301) 978-5307 DataOps@nasdaq.com
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